

REACH

Are you concerned about changes in your condition or that of a loved one?

R

RECOGNISE

Have you recognised a worrying change in your condition or in the person you care for?

E

ENGAGE

Talk with the nurse or treating team. Tell them your concerns.

A

ACT

Ask the nurse in charge for a 'Clinical Review' to examine the treatment and care delivered.

C

CALL

If you're still worried, ring (07) 21034685 and speak to the Executive Director.

H

HELP

By taking action you've made sure that help is on the way.